TECH HELP

Be sure to test your technology before the party starts!

How to experience Ignite Life on your Smart TV

STEP 1: Connect to network

• Participants should first make sure they are connected to the same WiFi or wired network as their Smart TV or TV-connected Device (Apple TV, Chromecast, Roku, etc).

STEP 2: Link to Live Stream

Participants should next locate the Ignite Life private streaming link that was sent via text or emailed by RealOptions on their
computer or mobile device. After clicking on this link they should be taken to the Ignite Life livestream on a MobileCause
landing page. From there, they can click on the video to watch on either the YouTube app or YouTube.com if desired.

STEP 3: Play the Live Stream on a connected TV

Cast to Android TV, Roku, or Chromecast

- 1. Tap the Cast button 📆 . Tip: On the YouTube app, the Cast button is at the top of the Home screen. From YouTube.com, it's in the bottom right corner of the player. Note: You can also open YouTube.com and cast directly from Chrome browser. For more help on this, visit https://support.google.com/chromecast/answer/3228332.
- 2. Tap the Chromecast device you want to cast to and tap Play. Your content will start playing on the TV connected to that Chromecast device.

Airplay to AppleTV equipped/ connected TV

- 1. Look for and tap the AirPlay button when you link to the Live Stream video in the browser or YouTube app. For example, in the YouTube app for iPad, there will be an AirPlay button in the bottom right corner of the video.
- 2. If you don't see an AirPlay button, then you'll need to select the app's option for casting, sharing, or playing content on a different device, and then tap the AirPlay option. For example, in the YouTube app for iPhone, you would tap the cast button at the top of the screen and then tap "AirPlay & Bluetooth devices."
- 3. From a Mac: The computer should automatically detect an AirPlay capable device on the same WiFi connection and display the icon in the top right side of the main menu bar. Click this \square and select the desired device from the dropdown list.
- 4. Note: The ability to AirPlay YouTube Live videos is not supported on the PC at this time.

Airplay from a Windows PC Using Third Party Apps

1. This article explains how to use Apple AirPlay on Windows using several third-party applications. Check individual software requirements to make sure they are compatible with your version of Windows. lifewire.com/where-to-get-airplay-for-windows-2000736

For those who do not own a Smart TV

Try using an HMDI cord to connect your laptop device to your TV.

- 1. Insert one end of the HDMI cord into your laptop and the other end into your TV's HDMI port. This should broadcast whatever is on your laptop screen onto your TV.
- 2. Locate and click on the Ignite Life private link that was sent via text or emailed to you by RealOptions on your laptop. After clicking on the link, it will you take you to the Ignite Life livestream.

If you have any technology related questions, please contact ignitelifesupport@realoptions.net or 408.283.9302